February 9, 2012 #wcchat

Since tweetdoc hasn't been functioning properly, we're using storify to create an unedited archive of #wcchat this week.

"Thanks, all. Like how conversation turned: Identity/formality/distance ed appointments raise impt ?s of voice and reach to students #wcchat"
Fri, Feb 10 2012 16:40:48

"@RollinsSource Here's the link to the article I mentioned during #wcchat: WC and library collaboration wac.colostate.edu/journal/..."
Fri, Feb 10 2012 16:40:48

"@RollinsSource Awesome! There's an article about library and wc collaboration. I'll tweet it to u if I can find it again. #wcchat"
Fri, Feb 10 2012 16:40:48

"@LamarWC Good to hear. We've been away from English but why not where studying happens 18/7? Library director & I are scheming. #wcchat"
Fri, Feb 10 2012 16:40:48

"Thanks to everyone for a great #wcchat! See you next week."
Fri, Feb 10 2012 16:40:48

"@alanbenson Clever! #wcchat"
Fri, Feb 10 2012 16:40:48

"@WriteDubC I was thinking of face time when I asked that--sorry! #wcchat"
See you all next week! Winter with the Writers' master class w/ Ilya Kaminsky! Thx. for the good ideas! #wcchat

@LamarWC That's why we shifted to calling them--harder to drop out of the convo when you're on the phone #wcchat

West Chester out of here. Have to go to my Introduction to Composition and Rhetoric Studies course. WOOHOO! Good chat! #wcchat

@alanbenson Exactly! I would be nervous that a student would misinterpret something I wrote and take it as a criticism. #wcchat

@RollinsSource We moved from the English dept. to the library 4 years ago. Major identity change--feel more attached to the univ. #wcchat

@LamarWC Tough to tell a student's engagement online. Especially when responses seem delayed. Tough to give it your all as a tutor #wcchat

Do you notice a change in student engagement level one way or the other in online v face-to-face sessions? Students more studious? #wcchat

@USAWritingCente That's what we say in training. They know how to consult, they just have to adapt it for a new medium #wcchat
@laglowzenski Wonder how our physical site influences identity? I'm lobbying for library b/c new neighbors yearly. Not so online. #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson Though we don't currently use online chat, I would assume we would treat them similar to a regular session. #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson Good pt. Much pressure on all of their typing to be perfect as they are, naturally, writing consultants. #wcchat
Fri, Feb 10 2012 16:40:48

@WriteDubC Once we give them permission (4 lack of better term) to make the occasional typo, they seem to feel less pressure #wcchat
Fri, Feb 10 2012 16:40:48

Just wish we were around a table! #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC I second that emotion. #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC Agreed! And also all the goings-on that surround web-chatting. The coffee cups, the kids sleeping in our laps... :) #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC Actually very glad no one can see me... currently jamming to @Girltalk while discussing #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC From what I've seen, tutors often approach online sessions believing they have to be v. formal & represent the uni well #wcchat
Fri, Feb 10 2012 16:40:48
"An aside: this is only my second chat to participate in and I really wish I could hear voices and see faces and gestures! #wcchat"

"@laglowzenski No, all the same for Fb and T. Maybe separate for content & WC later as our followers spread. #wcchat"

"So since online tutoring is part of identity, how does univ. identity fit in─or does it? Any differently from face-2-face sessions? #wcchat"

"@RollinsSource learning commons model? Do you have separate twitters for WC and content? #wcchat"

"@WLNewsletter Yes, actually, it is. Noted. #wcchat"

"We have content tutoring & WC under 1 roof & 1 director: split identity? WC work is more active in our Fb & Twitter. #wcchat"

"Our chat is having an identity crisis! #wcchat"

"@USAWritingCente We have only had a few sessions, but the students like it. My non-techie tutors prefer to use just the chat. #wcchat"

"@LamarWC but isn’t online tutoring a part of identity? Those tutor comments are public. #wcchat"
@rhetorikurt Was this due to lack of demand? We are looking for new ways to interact with our student body! #wcchat
Fri, Feb 10 2012 16:40:48

@laglowzenski I don't know if I'll be able to! Looks like online tutoring has trumped identity! Should we go back to identity issue? #wcchat
Fri, Feb 10 2012 16:40:48

@USAWritingCenter Our WC (Madison Area Technical College) began a Skype-based tutoring progr. last yr. Sadly, had only 1 session. #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC Do y'all use face time? If so, how do you and your students like it? #wcchat
Fri, Feb 10 2012 16:40:48

It's good to see this online tutoring discussion since we're considering trying it out. #wcchat
Fri, Feb 10 2012 16:40:48

@USAWritingCente Yep. It’s worked really well (done it for a semester and a bit). #wcchat
Fri, Feb 10 2012 16:40:48

@LamarWC got off-topic, like one of those sessions where you sit down to do one thing, end up doing another. Want to pull us back? #wcchat
Fri, Feb 10 2012 16:40:48

@UWMWritingCtr Fantastic! #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson So, you are on the phone with them while looking at their paper on the computer? #wcchat
Fri, Feb 10 2012 16:40:48
@USAWritingCente WCOnline allows for face time--just hook up a webcam! #wcchat

Fri, Feb 10 2012 16:40:48

@LamarWC Agreed. And with new version, transcript is saved for as long as the schedule is active. #wcchat

Fri, Feb 10 2012 16:40:48

@WriteDubC the automatic-archiving is great. But I think a lot of it could be replaced by free tools. #wcchat

Fri, Feb 10 2012 16:40:48

@USAWritingCente We use Google chat to call their cell phones to talk over the paper. Video chat is above our average tech level. #wcchat

Fri, Feb 10 2012 16:40:48

Does anyone use face time (Skype or something similar) to work on papers with students? #wcchat

Fri, Feb 10 2012 16:40:48

With the wconline module I get a transcript of all the sessions--very helpful. #wcchat

Fri, Feb 10 2012 16:40:48

WCOnline Scheduler for online appts - still try to keep everything appt. based. Don’t do "quick questions" #wcchat

Fri, Feb 10 2012 16:40:48

@laglowzenski Kind of--shared document, but not shared desktop. They see the same paper and both can interact w/ it #wcchat

Fri, Feb 10 2012 16:40:48

@alanbenson I’m looking in to implementing Meebo. How do you like it? #wcchat

Fri, Feb 10 2012 16:40:48
@WriteDubC The best part is the screen share, though I think that can be done in Docs too, right @alanbenson? #wcchat

Fri, Feb 10 2012 16:40:48

We use wconline which has an online tutoring module--sans emoticons :) #wcchat

Fri, Feb 10 2012 16:40:48

@USAWritingCenter It’s kind of mixed for us. We have a Meebo plugin on our front page, and it gets a fair number of simple grammar ?s #wcchat

Fri, Feb 10 2012 16:40:48

@alanbenson We are the same way. Do you find that students use online sessions more for generic questions, such as grammar usage? #wcchat

Fri, Feb 10 2012 16:40:48

@laglowzenski How do you like Wimba? #wcchat

Fri, Feb 10 2012 16:40:48

@laglowzenski We use Google Chat, which has a simplistic built-in emoticon generator. Generally we use :) and exclamation points #wcchat

Fri, Feb 10 2012 16:40:48

@alanbenson what program/system/software are you using? And how do you staff? (sorry, off-topic!) #wcchat

Fri, Feb 10 2012 16:40:48

Emoticons allow us to be personable in an online envir. Helps to make the online sessions as much like face-to-face as possible. #wcchat

Fri, Feb 10 2012 16:40:48
@USAWritingCente Our OWC is so popular we've had to put the brakes on its growth. Not a bad problem to have :) #wcchat
Fri, Feb 10 2012 16:40:48

@WLNewsletter And so that often means being a little lacking in formality. :-) #wcchat
Fri, Feb 10 2012 16:40:48

I think informal can be good - but we still encourage our tutors to type accurately, etc. Still need professionalism #wcchat
Fri, Feb 10 2012 16:40:48

@WLNewsletter That's how we've been approaching it. We try to get tutors posting casually in the same way they talk casually #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson We use Wimba Classroom for online sessions. It has buttons for clapping, thumbs up, etc. Legitimizes the emoticon! #wcchat
Fri, Feb 10 2012 16:40:48

Rollins has official Fb & Twitter sites. #wcchat
Fri, Feb 10 2012 16:40:48

@WLNewsletter We feel like you should be as formal as we are in a personal session. #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson How do students like the online tutoring sessions? #wcchat
Fri, Feb 10 2012 16:40:48

@alanbenson Absolutely, I try to do that too. They're already vulnerable, we try to make them feel as comfortable as possible. #wcchat
Fri, Feb 10 2012 16:40:48
“So informal is OK in online tutoring? #wcchat
Fri, Feb 10 2012 16:40:48
WritingLabNewsletter

@laglowzenski In online sessions, we actually encourage tutors to use emoticons, since some can come off as terse/unfriendly #wcchat
Fri, Feb 10 2012 16:40:48
Alan Benson

@laglowzenski I absolutely do, but I try to use it sparingly. Let’s be honest, I smile, but not all the time :-) #wcchat
Fri, Feb 10 2012 16:40:48
WCU Writing Center

@RollinsSource Thanks for asking Rollins. I assumed it’s "retweet" Yes? No? #wcchat
Fri, Feb 10 2012 16:40:48
WritingLabNewsletter

Hey, identity question: I embrace the emoticon. How about you all? #wcchat
Fri, Feb 10 2012 16:40:48
Lee Ann

darn it, I just realized we're conflicting with the Online Talk Time conference :( #wcchat
Fri, Feb 10 2012 16:40:48
Lee Ann

@RollinsSource Retweet--posting their update in your feed :) #wcchat
Fri, Feb 10 2012 16:40:48
Alan Benson

@WriteDubC @alanbenson "RT" them? (I'm a novice...) #wcchat
Fri, Feb 10 2012 16:40:48
RollinsSource

@alanbenson no for twitter. I just searched for us and found only foursquare check-ins! #wcchat
Fri, Feb 10 2012 16:40:48
Lee Ann
@laglowzenski That's what we're hoping to get from him next week. They use Hootsuite to schedule their Rollins postings, he said. #wcchat

@WriteDubC Yes - exactly what we do with our official accounts. #wcchat

@WriteDubC Our twitter person hasn't done much RTing--that's a good strategy for getting on their radar. #wcchat

His official title: Dir. of Interactive Marketing. I prefer Czar! Some call them Font Nazis. #wcchat

@alanbenson Yeah, they all have their own official accounts. We also try to RT them often in hopes of returned publicity. #wcchat

Do most of your schools already have official FB/twitter pages/feeds? #wcchat

@RollinsSource though it would be useful if they could give you guidelines on how to use twitter/FB for marketing, etc. #wcchat

@RollinsSource oh, that's interesting. From the title of the office it sounds like they've got a very clear set of goals. #wcchat

@laglowzenski #wcchat Social media in Strategic Marketing Office. On phone he seemed concerned only w/ inst. web & Fb, not us. We'll see.
“We are just now expanding to the facebook/twitter world!
#wcchat
Fri, Feb 10 2012 16:40:48
USAWritingCenter

”

@RollinsSource such a strange, new job. I’m envisioning a title like Social Media Czar/Czarina. #wcchat
Fri, Feb 10 2012 16:40:48
gwwritingcenter

”

In our Fb page we wondered how admins would view our posting off-color cartoons but decided to go ahead: student response is key. #wcchat
Fri, Feb 10 2012 16:40:48
RollinsSource

”

I also try to retweet things the official uni accounts do so that hopefully we get the same promotion/treatment #wcchat
Fri, Feb 10 2012 16:40:48
UWMWritingCenter

”

@RollinsSource on writing center staff or administration?
#wcchat
Fri, Feb 10 2012 16:40:48
Lee Ann

”

We are also more casual but try to stay on academic and writing topics #wcchat
Fri, Feb 10 2012 16:40:48
UWMWritingCenter

”

@laglowzenski @gwwritingcenter I think as long as you're a service of your university, you have to keep it in mind. #wcchat
Fri, Feb 10 2012 16:40:48
WCU Writing Center

”

@gwwritingcenter my sense would be yes, in that wherever I go (even virtually) as a rep of the WC, I'm repping the university too #wcchat
Fri, Feb 10 2012 16:40:48
Lee Ann

”

@gwwritingcenter We skew somewhat casual in our tweets/FB page, but still talk largely about academic-y topics #wcchat
Fri, Feb 10 2012 16:40:48
Alan Benson
Good question. RT @gwwritingcenter: Do writing centers have responsibility to officially rep university in social media? #wcchat

We have a social media person on staff; we're meeting with him next week. #wcchat

@WriteDubC We have a "wrapper" that everything has to use, so standard menu options. Plus requirements for fonts/colors/images #wcchat

Do writing centers have responsibility to officially rep university in social media? #wcchat

@alanbenson What are some of the uni standards? #wcchat

#wcchat Rollins College Writing Center is here!

Tutor has a ? I'll be out for a few minutes. #wcchat

By web presence do you mean your WC website? #wcchat

our policies for helping students #wcchat

@laglowzenski And we're off! I think web presence, and I suppose Twitter too. What about university academic policies and our own #wcchat
.@laglowzenski Web presence is easy for us--there are uni standards. Social media presence is less defined for us. #wcchat

@UWMWritingCtr hello! and hello, @alanbenson! #wcchat

Don’t know about anyone else, but my tweetchat client is veeeery slow today. #wcchat

I hope the interest isn’t already waning :( #wcchat

So, individual identity and (or vs.?) institutional identity. Are we talking as far as web presence goes? #wcchat

@laglowzenski Those kind of days are tough. Happy to have you as much as you can manage! #wcchat

We are here! #wcchat

I’m repping for UNCG’s writing center. More identity play :) #wcchat

@LamarWC Hello! I have a non-napping toddler today, so I’ll be in and out. Kind of appropriate for identity day! :) #wcchat
Signed in and ready to chat! #wcchat
Fri, Feb 10 2012 16:40:48
Lamar Writing Center

#wcchat in 7 minutes!
Fri, Feb 10 2012 16:40:48
Lamar Writing Center

RT @WLNewsletter: Tune in to the weekly #wcchat Twitter conversation at 3 p.m. (EST) today!
Fri, Feb 10 2012 16:40:48
WCU Writing Center

RT @WLNewsletter: Tune in to the weekly #wcchat Twitter conversation at 3 p.m. (EST) today!
Fri, Feb 10 2012 16:40:48
Lamar Writing Center

Tune in to the weekly #wcchat Twitter conversation at 3 p.m. (EST) today!
Fri, Feb 10 2012 16:40:48
WritingLabNewsletter