March 8, 2012 #wcchat

In this week's #wcchat, we discuss tutor training.

“Welcome to the #wcchat! What is your number one word of advice about writing center tutor training?

5 days ago

“Ah, tutor training. Role-playing exercises in front of a group, or: "enter the snake-pit." #wcchat (P.S. I'm a WPA now, not a WC director).

5 days ago

“#wcchat hello from Florida! Rollins College here.

5 days ago
Colorado Springs here, from Pikes Peak Community College. :) 
wcchat

5 days ago
PPCC Writing Center

It's best to have a veteran tutor watching a trainee's first few sessions. The feedback is invaluable. wcchat

5 days ago
PPCC Writing Center

#wcchat Eastern Oregon University Writing Center here.

5 days ago
EOU Writing Center

Must hear more about the "snake-pit" There must be a story behind that name. #wcchat and WPA is welcome!!

5 days ago
KUWC

Mine is - no matter the technology you are using and what goes awry, make the tutoring session successful. #wcchat

5 days ago
KUWC
@ppctutor do you also have them shadow veteran tutors before they try it on their own? #wcchat

#wcchat Discovering there's more than one way to compose, revise & edit: to see where writer is and various ways to facilitate moving on

Heh. Groups of graduate students can be very competitive, as we know. I guess a piece of advice would be to forestall the posturing. #wcchat

What kind of technology are writing centers training tutors to use? #wcchat
Role-playing can be useful, for sure. I found it most helpful to observe sessions between students/clients and experienced tutors. #wcchat

5 days ago

Is a "number one word" related to a center's theoretical grounding? If so, ours might be "collaboration." #wcchat

5 days ago

@KUWC students in our tutoring methods class observe experienced tutors before hanging out their own shingles #wcchat

5 days ago

Yes, we have new tutors shadow veteran tutors as part of training - even in our all online writing center. #wcchat

5 days ago
"#wcchat #1 piece of advice—change it up from week to week. Just like a class, consultants get bored with the same old same old.

Janet Zepernick 5 days ago"

"#wcchat New consultants meet with veterans to go over their "How I Write" essays, They experience being client and get lots of advice.

RollinsSource 5 days ago"

"#wcchat #1 advice: connect training activity to theory—talk about 'why' a strategy does/might work.

EOU Writing Center 5 days ago"

"@UTEP_UWC my one theoretical grounding word is holistic, especially as it relates to feedback. It is hard to choose one word. #wcchat"

KUWC 5 days ago"
We usually do RP, then have them watch vids of sessions right before shadowing. After brief shadowing, they do their first sessions. #wcchat

Does anyone have tutor training resources that would like to share? #wcchat

This is smart -->RT @eouwritetutor: #wcchat #1 advice: connect training activity to theory--talk about 'why' a strategy does/might work.

What do you do differently during re-training or ongoing training for veteran tutors? #wcchat
Our one word: "guidance." We aren't teaching or editing. Students write best if they know it's their writing from start to finish. #wcchat

@KUWC We usually meet and discuss problems from past sessions. Everyone gives input on how to best handle those situations. #wcchat

#wcchat Re: technology. Library databases, Zotero, Disability Services tech; new training w/ Google Docs/Chat for synchronous tutoring.

For training, we recently implemented an online training course, too. Mainly an MB where trainees give feedback on theory readings. #wcchat
#wcchat Training starts in interview: RP w/ applicant as tutor, rough 1st draft w/ a week til due. Weeds out those focused only on grammar.

For online tutor training, tutors must know the technology but not let it get in the way of success. #wcchat

Our Veteran Tutors go to regular best practices virtual meetings. Everyone shares experiences and goes over any new policies #wcchat

@UTEP_UWC thanks--rationale: understanding why something works helps make session mapping (Macauley) and innovation more effective. #wcchat
@ppoctutor did you develop the online training course yourself? I would be interested in hearing about it. We did one last year. #wcchat

@KUWC Great idea! We do late afternoon tutor workshops, repeating two days in a row to accommodate schedules. Virtual is intriguing! #wcchat

biggest hurdle: attendance. #wcchat

How do you separate training on WC protocols (e.g., the business of the center) & training on more pedagogical concerns? Or do you? #wcchat
Agreed @eouwritetutor we also try to employ ways to involve tutors in the production and presentation of knowledge #wcchat

5 days ago

have provided a soup supper to draw tutors to workshops but will switch to paying for time and provide fruit/cookies/light snacks.#wcchat

5 days ago

@KUWC Biggest hurdles, trainees taking ownership of the paper. It's rare, though, especially after the training mantras. :) #wcchat

5 days ago

@tengrrrl For Veterans we cover both business and pedagogy in the same session. For newer tutors, we may spread it out a bit. #wcchat

5 days ago
@tengrrl We ensure they know how to tutor before we go into our center's specifics. Too many details to throw at them off the bat.:) #wcchat

What is your favorite resource or reading for tutor training? #wcchat

@KUWC That sounds reasonable. Likely that veterans only need to know what's changed (not everything) #wcchat

@tengrrl We also have four PPCC campuses in our town, and each campus has slightly different protocol (labs are shared sometimes) #wcchat
@tengrrl yes, exactly. It is not overwhelming to veterans. If it is a major change, we have a separate session. #wcchat

5 days ago

#wcchat We're using Ryan & Zimmerelli’s Bedford Guide for Writing Tutors: I love the writing tutor and student voices throughout.

5 days ago

Do any of you make videos of tutoring sessions to use as demonstrations during training? #wcchat

5 days ago

@tengrrl We have a separate meeting where returners learn what has changed, and new people get the nuts and bolts. #wcchat

5 days ago
@tengrrl There are some old videos at our program that I occasionally use. #wcchat
5 days ago

Brandy Grabow

We've used Clark's Writing in the Center/St. Martin's Sourcebook for Writing Tutors for years. Ready to switch it up. Suggestions? #wcchat
5 days ago

EOU Writing Center

@tengrrl In their 2nd sem. consultants video tape a session and write a reflection on their practices. It's the main use of videos #wcchat.
5 days ago

Brandy Grabow

@tengrrl We have a demo vid we show new tutors. Also for classrooms so they can see exactly what we do (and don't do) #wcchat
5 days ago

PPCC Writing Center
#wcchat We use Writing Across Borders. Tutors respond well to it.

#wcchat Dartmouth's tutor training video: mostly how not to tutor, with two better alt. endings, in sections w/disc Q. dartmouth.edu/~writing/mat...

#wcchat topic next week will be Group Tutoring.

@eouwritetutor How many hours of training do you have? #wcchat

Writing Across Borders is a DVD from Oregon State University. #wcchat
@eouwritetutor Oh, yes. We use sections of that as well! #wcchat.

5 days ago

Brandy Grabow

@ppccutor @tengrrl #wcchat Nice to show students how it works. Can they also see it on your web page?

5 days ago

RollinsSource

@BrandyGrabow That's a great use of video too -- so long as the tutor isn't too self-conscious. #wcchat

5 days ago

tengrrl

@tengrrl It really gives the consultants a sense of their own style of tutoring. #wcchat

5 days ago

Brandy Grabow

@RollinsSource It was available on our website, but I can't find it now. I will ask our director to upload it again. Apologies! #wcchat

5 days ago

PPCC Writing Center
Does anyone else have to hold training while consultants are working the first semester? How do you prioritize subject matter? #wcchat

Brandy Grabow

5 days ago

Thanks everyone for the questions and feedback. :) #wcchat

PPCC Writing Center

5 days ago

#wcchat Thank you, all!

EOU Writing Center

5 days ago

Thanks everyone! #wcchat

KUWC

5 days ago

@BrandyGrabow #wcchat (a bit late) New folks start work after a crash training separate from vets and then revisit topics in weekly staff

Rollins Source

5 days ago